



# THANK YOU VOLUNTEERS

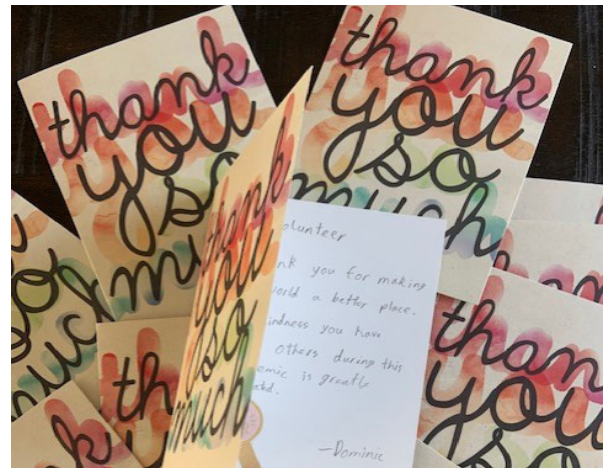
**APRIL 18 THROUGH 23 IS VOLUNTEER APPRECIATION WEEK.** On behalf of everyone at Episcopal Community Services (ECS), **THANK YOU** to all our volunteers for your hard work and dedication to the people we serve.

From artists to web developers, volunteers bring a diverse set of skills to ECS. When the COVID-19 pandemic arrived on our shores, the way volunteers contributed to the organization had to be reimagined. Using the pandemic as a springboard for innovation, together we rebuilt what it meant to volunteer at ECS. Thus, virtual volunteering at ECS was born.

Although we could not meet in person, volunteers continued to meaningfully impact the lives of participants and frontline staff.



**Episcopal  
Community Services  
San Francisco**



## **THANK YOU CARDS FOR FRONTLINE STAFF**

Throughout the past year, ECS frontline staff remained committed to serving our community's most vulnerable.

Dedicated volunteers from around the country demonstrated support for this work. Hundreds of thank you cards honoring and commending our staff's commitment poured in. These cards illustrated to our staff on the frontlines that their work is valued, thus helping them continue to provide high quality care for participants.



# VOLUNTEERS BRING CHANGE

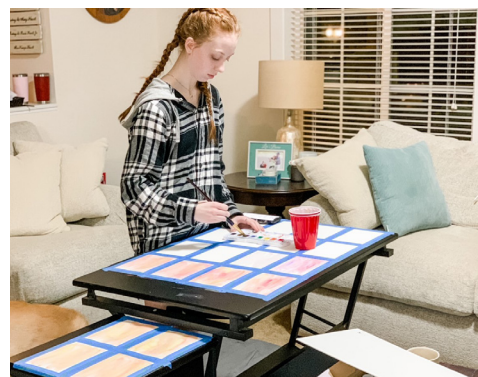


## DELIVERING MEALS TO PEOPLE FACING FOOD INSECURITY

Amongst other things, the pandemic also brought an increase in food insecurity for residents of ECS permanent supportive housing. To combat this growing crisis, ECS partnered with organizations such as Food Runners to provide nutritious, high-quality meals to residents. Volunteer drivers are a key part of this program's success. Every week, they load their cars with donated meals and shuttle them to nine ECS supportive housing sites in the Tenderloin and SoMa.

Volunteer drivers deliver as many as 900 meals a week to residents living in these buildings. Since June 2020, volunteer drivers delivered over 22,800 meals.

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## CREATING ENCOURAGEMENT CARDS

Canon Kip Senior Center is a vibrant community of older adults and people with disabilities, and for many participants, the Senior Center is their social hub. With the Stay-at-Home orders related to the pandemic, these older adults faced an increased risk of isolation and depression.

Volunteers took action to face this threat of isolation. People around the country created encouragement and holiday cards for seniors and individuals living in ECS permanent and interim housing sites. The beautiful illustrations, words of encouragement, and occasional jokes that adorned the cards put a smile on participants' faces, serving to uplift a whole community.

Since May 2020, our participants received over 4,000 cards.





### CREATING COLORING AND ACTIVITY BOOKS

ECS is central to Project RoomKey, the city of San Francisco's pandemic-related interim housing for homeless individuals. This program focuses on social distancing as health by providing hotel rooms for individuals and couples during the time of Sheltering in Place to slow the spread of the virus and protect capacity in our healthcare system. Here, guests have individual rooms and bathrooms, are fed three meals a day and have access to support services. ECS staffs and maintains eight of these hotels, caring for almost 1,000 guests. While hotel residents have sheltered-in-place during the COVID-19 pandemic, they too faced concerns of social isolation and loneliness.

As a result, volunteers are working to keep guests occupied and engaged by creating activity books and sending in coloring supplies. Our staff go door to door at the hotels, visiting guests and distributing these books to combat social isolation and promote mental stimulation.

Since May, we distributed over 1,000 coloring and activity books.

## LAST YEAR AT A GLANCE



OVER 22,800 MEALS DELIVERED



2,000 HOURS SERVED



5,000 BOOKS AND CARDS DISTRIBUTED

# THANK YOU