



Episcopal Community Services San Francisco

Building Community. Developing Skills. Enriching Lives.



2011

ANNUAL REPORT

Dear Friends,

You continue to provide the silver lining in a less than stellar economic environment. Our residents and students join us in thanking you for your generosity of time, talent, and treasure.

We like to think that the economy is improving, but for those trying to move out of homelessness, change is slow in coming. The financial challenges facing the public sector continue to have a direct impact on the funds available for homeless services.

We at Episcopal Community Services are grateful to our supporters who have stepped up and embraced our vision of building community, developing skills, and enriching lives. Some of your contributions are highlighted in the stories you will find in this year's Annual Report.

One of our major accomplishments in 2011 has been to develop and adopt a new strategic plan that will guide us through the next several years. We aim to decrease our dependence on government funding, expand the CHEFS program by adding a social enterprise component, and position ECS as a leader in innovative strategies to shorten the time people are homeless on the streets and in the shelters of San Francisco.

We celebrate your generosity and faith in our ability to provide much-needed services to those who have experienced homelessness. We invite you to remain engaged with us as we continue to pursue new and effective ways to help our clients end homelessness in their lives and advance their personal goals.

Sincerely,



Kenneth J. Reggio
Executive Director



Building Community at ECS Shelters

"Music Night at ECS shelters brings people together," says Andrew Dombos, an Episcopal Service Corps member volunteering at ECS. He organized 25,000 tracks of music and a weekly event so that shelter residents could unwind to their favorite tunes and build friendship and community. One Music Night participant recently expressed his gratitude with the words, "Thanks. I'm healed for the week."

"Music connects people, reminds them that they're human," Dombos explains. "They're not just this grain of sand falling through the cracks in the social service system. During Music Night they can relax, let their guard down."

ECS staff and volunteers facilitate a variety of community-building activities at ECS shelters. In addition to art and music groups, shelter residents enjoy bingo, movies, community meals, support groups, and holiday celebrations.

Volunteers come up with many of these activities, donating their time and skills to engender a spirit of community. We are grateful to everyone who contributes to ECS shelters. If you have a talent you'd like to share, please call our volunteer coordinator, Mallory Hasick, at 487-3348.



*Front cover photos: Marcie Franich
Photos, opposite page: Executive Director Ken Reggio and ECS Board President
Sedge Dienst. This page from top: Andrew Dombos with shelter staff; Charles
Schwab volunteers; and Bingo Night volunteers at Next Door shelter.*

Developing Skills

Michael's Story

Michael Edwards and Virginia Schofield, his partner of 12 years, were staying at the Sanctuary shelter when he saw a sign advertising GED classes at the ECS Skills Center. "We started out with evening classes, and then started taking the pre-GED classes with Mark five days a week. Mark's a really good teacher. Everyone at the Skills Center is. They're all very supportive and encouraging."

After taking Skills Center classes for two years, Michael passed all the GED tests and received his diploma in 2011. At the suggestion of his employment counselor, he underwent an intensive training for in-home care providers and was hired a week later. Michael now works full-time, assisting disabled and aging adults with their daily needs. Virginia has one test to go. They'll celebrate her graduation next.

Michael says that he and Virginia owe their accomplishments to the instructors at the ECS Skills Center. "They've always been there, giving us that extra confidence. We can't thank them enough for all they've done."



Photos, from top: Skills Center student Virginia Schofield and Skills Center Instructor Mark Thomas with student Michael Edwards. Opposite page, clockwise from right: John Ditty; Zut! Restaurant; and Executive Chef Jim Wimborough with John Ditty.



John's Story

CHEFS graduate John Ditty raves about the program. "From my point of view, CHEFS is a top-of-the-line cooking school. The teachers are awesome! In three months you learn a lot, all hands-on. Out of 20 graduates in my class, more than half are working. Other schools can't provide that, even though you pay top dollar."

Still John contends, "CHEFS didn't promise me a job. They promised that I would learn. So that's what I did." John already knew his way around the kitchen, having cooked with his mom back in the Philippines. He lauds her culinary talent, as a good son should. But of ECS's lead instructor, he boasts, "Chef Bill is one of the best teachers I ever had. He's my mentor."

When John graduated from CHEFS, winning most of the

program's awards, he went to work at Zut! Mediterranean Restaurant in Berkeley. Zut!'s executive chef, Jim Wimborough, supports the CHEFS program, and John is grateful for that connection. As a person with a conviction, John says that it's really hard to get work. But CHEFS staff prepared him well, and he had confidence in his abilities. In his first day at Zut!, he moved from dishwasher to prep cook, and within three weeks, he was a line cook.

John's boss recently applauded him for helping to make Zut! Restaurant a 5-Star rating on Yelp. One very satisfied customer reviewed her meal's "perfectly cubed and shockingly uniform potatoes... delicately accompanied by onions and bell peppers" as "a triumph." Recalling this praise brings a huge smile to John's face. "That was *my* work."



Enriching Lives

Wellness, Growth, and Self-Discovery

The Life Skills Breakfast at Bishop Swing Community House “helps people grow in their self-worth while nurturing community-building and wellness,” says Teresa Daniels, the group’s leader. She adds that the group is addressing residents’ basic human need for

growth and self-discovery. All of the group’s participants are formerly homeless and many have disabilities. Together they tackle topics like making healthy choices, managing stress, exercising, and budgeting. They talk about significant community events such



as a recent memorial service for a fellow resident. After every meeting, they share breakfast together.

While each ECS housing site is unique, they all offer activities that enrich residents' lives. Residents take advantage of health fairs and health groups, psychotherapy, afterschool programs, and outings to theater or sporting events. They look forward to food pantry and free hair cut days. Many volunteer by helping in the kitchen, setting up a movie, or distributing free produce.

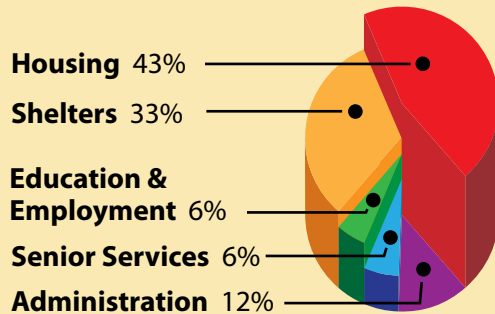
Close to several sites is ECS's Senior Center, where older residents and clients savor a hearty lunch and take pleasure in a wide variety of recreational activities including birthday parties, museum trips, and bingo. ECS's staff also reaches out to aging and disabled adults in 18 low-income neighborhood sites to provide them with housing or translation assistance, referrals for basic services, and public benefits counseling.

Financials

REVENUE BY SOURCE FY2011

Private Revenue	\$1.4M
Program Income	\$3.3M
Public Support	\$13.8M

EXPENSES BY PROGRAM FY2011



Figures taken from FY2011 unaudited revenue and expenses. FY2011 audited financial statements available in November 2011.

ECS BY THE NUMBERS FY2011

ECS's 3 Shelters provided 4,841 homeless men and women with a clean, safe place to sleep and two hot meals per day along with services, showers, and lockers.

ECS's 9 Supportive Housing Sites created community and a place to call home for 1,128 formerly homeless men, women, and children. All sites offered case management and access to social services.

ECS's Senior Services supplied daily meals and recreation to 1,021 seniors and information and referrals to 7,940 low-income seniors and adults with disabilities through our Canon Kip Senior Center and Aging and Disabilities Resource Center.

ECS's Education and Employment Services equipped 657 homeless students with adult literacy or GED classes, basic computer skills, job counseling, and/or culinary training.

ECS Volunteer Program involved over 1,400 individuals in gardening, tutoring, cooking, serving meals, painting, and a whole host of helpful activities.

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Episcopal Community Services operates the Sanctuary and Next Door shelters, provides services at nine supportive housing facilities, and runs the Canon Kip Senior Center and the Skills Center. Each year, more than 12,000 people receive services and support from ECS.